



962 Bloor Street West
Toronto, Ontario M6H 1L6

phone: (416) 926-9762

fax: (416) 926-1932

www.sistering.org

info@sistering.org

Relief Community Support Worker: Drop In

Location: 962 Bloor St. West

Hours:

- **Day shifts**
- **Evening shifts**
- **Overnight shifts (9 hour shift) – awake shift – including weekends**

Application Deadline: Ongoing

You are passionate about social justice.

You want to make a tangible difference in the lives of Toronto's marginalized women – poor, homeless or at risk of becoming homeless, socially isolated, and often dealing with mental health issues - because you believe that regardless of her circumstances, every woman deserves a hot meal, a shower, a change of clothes and a respectful welcome.

Sistering is a dynamic trans-inclusive 24/7 Drop In that offers practical and emotional support through programs that enable participants to take greater control over their lives. Sistering works to change social conditions that endanger women's welfare.

As Relief Support Community Worker – Drop In Worker, you will help change lives, one woman at a time.

Reporting to Drop In Coordinators, the Relief Community Support Worker: Drop In (CSW) is responsible for supporting the day-to-day functions of the 24/7 Drop In. The CSW will work as part of a team to provide practical support, case support and advocacy to women from a client-centered, trauma informed, harm reduction and anti-oppression perspective. The successful candidate will bring a commitment to advocacy and social justice issues.

Qualifications

- Degree in social work/social services/human services work or equivalent education and lived experience
- Experience working in programs serving women with complex intersecting needs including homelessness, mental health issues, addictions and histories of trauma
- Strong understanding of client-centered, trauma informed and anti-oppression practices
- Demonstrated commitment to principles of harm reduction
- Experience working in a drop in or similar environment
- Understanding of a peer led model of engagement and interest in working with peer workers

- Proven ability to provide case support and advocacy to women from a feminist and anti-oppression perspective
- Thorough knowledge of, and experience with, community-based resources and services including housing, legal, income support, health, mental health and settlement
- Demonstrated interpersonal skills and ability to build effective relationships with participants, team members and community partners
- Skilled in crisis intervention, de-escalation, conflict resolution and group facilitation
- Strong communication skills, both written and oral
- Strong problem-solving, team building and priority setting skills
- Proficient with Microsoft Office Suite
- Additional languages besides English an asset
- A valid Ontario Driver's License an asset
- Availability to fill last minute shifts and work in the overnight hours

Work Conditions

- Works in the Drop In with occasional external accompaniment
- The program is a 24/7 operation
- There may be the risk of exposure to unpredictable behaviours and situations
- The 24/7 Drop In is a pet friendly facility and employees will be expected to be in the proximity of animals

Rate of Pay

\$24.95 per hour + overnight premium

Apply by email or regular mail with Subject Line: Relief Community Support Worker to:

mgrant@sistering.org

Attn: Hiring Committee

OR

Melody Grant

Attn: Hiring Committee

Sistering

962 Bloor Street West, Toronto, ON M6H 1L6

We are an equal opportunity employer. We welcome applications from diverse individuals who self-identify on the basis of any of the protected grounds under the Human Rights Code.

If you are contacted by Sistering regarding a job opportunity and need accommodation throughout the hiring process, please contact Tina Cai, at tcai@sistering.org.

This address is for accommodation inquiries ONLY. Job applications sent to it will not be considered.

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