

# SISTERING

## Sistering Advisory Council Meeting

**April 9<sup>th</sup>, 2019 6pm**

**Sistering, 962 Bloor St West**

**Attendance:**

Aoife Mallon, Sistering Community Liaison

Sally McLean, Sistering Volunteer/Resident

Patricia O'Connell, Sistering Executive Director

Emily Summers, Constituency Assistant Office of Deputy Mayor Ana Bailão

Shelley Walters, Chair/Angel Business

Sonya Williams, The Paradise/Resident

**Apologies:**

Kalli Anderson, Resident

Roona Maloney, The Children's Storefront Business

Meg Marshall, BIA

Stephen Spencer-Davis, Resident

Jessica Smith, Paradise Theatre

**Call to Order – Shelley Walters**

**Review of Agenda and Approval of Last Meeting Minutes**

- No additions or edits to agenda.
- Minutes approved from March meeting.
- Members agreed that in order to cut down on waste, hard copies of minutes, agenda, etc. would not be distributed unless requested by a member in advance of the meeting.

**Community Liaison Worker – Update**

- The Sistering Community Liaison Worker was appointed April 1st. They introduced themselves and were warmly welcomed by members.

**Complaints Policy and Procedure**

- The document is in relation to how complaints will be dealt with going forward.

- This draft is more in-depth, but once finalized and agreed upon by members, a condensed version will be made available as a handout.
- Members agreed this was something that would be very useful.
- Initial feedback was gathered, one member asked if the two-day response period was too long, but after discussion with the group it was agreed that complaints would preferably be replied to as soon as possible, but the two-day window takes into account busy periods/training days etc.
- All members agreed that the document should be reviewed in full and discussed at May's meeting.

### **Resources for Distribution**

- A member merged a handout from a recent de-escalation training and handout provided at March's meeting into a new *Tips for Sistering Neighbourhood* resource.
- All members agreed it was useful and will work well with the communique that was distributed throughout the neighbourhood last fall.
- Once completed the Community Liaison will distribute to businesses in the area when they introduce themselves.
- Another member is working on a map of new businesses to target first.
- All members agreed that the document should be reviewed in full and discussed at May's meeting.

### **Community Cleanup**

- Sistering is signed up for April 27<sup>th</sup> at 11pm.
- Discussion in relation to where best to focus the cleanup.
- Community Liaison to attend upcoming BIA meeting to see what areas they had planned to cover with Houselink as not to overlap or duplicate efforts.
- Tree grates raised as needing immediate attention.
- Contact [amallon@sistering.org](mailto:amallon@sistering.org) if you are attending the cleanup.
- Group will meet at Sistering for a briefing including recycling and safety tips.
- Community Liaison to arrange special pick-up of garbage collected that day with the city.
- Member has put in a request for a large garbage container for outside Sistering.
- Members discussed the addition of a cigarette disposal container outside Sistering but were informed that this had been tried and was removed by Public Health after repeated complaints by a Participant objecting to the smoke.

### **Other Business**

- Sistering received \$40,000 for a new hot water tank. Sistering Executive Director thanked Deputy Mayor Ana Bailão and her staff for their huge part in this.
- Update on premise across from Sistering – didn't receive provincial funding so currently unable to secure the property for the Spun studio. Awaiting results from budget on April 11<sup>th</sup>.
- Really positive response to door to door donations recently. Member suggested a donation slot located outside, all agreed it was a good idea but not sure about feasibility.
- 40<sup>th</sup> year of Bloorcourt.

### **Adjournment – 7:30pm**